

# OUR STRATEGIC PLAN AT A GLANCE

## 2019 - 2021

**VISION:** Together, transforming primary care for your better health

**VALUES:** Collaborative, Respect, Inclusive, Person centred, Trust

**MISSION:** Enhancing access to primary care in the Barrie community through the Nurse Practitioner-Led Clinic model.

### PATIENT PRIORITIES

1. Deliver quality person-focused care
2. Timely access to comprehensive care

### PEOPLE PRIORITIES

3. Attract and retain the best professional team
4. Sustain a supportive environment and organizational culture

### PARTNER PRIORITIES

5. Increase our visibility with the public
6. Enhance care with our community partnerships
7. Contribute to the evolving health system

### INTERNAL PRIORITIES

8. Ensure reliable resources, processes and technology to support care
  - Maximize scope of practice
  - Optimize model of work and patient flow
  - Ensure office efficiency

### OUR FINANCIAL PRIORITIES

9. Ensure long-term financial sustainability
10. Ensure accountability and transparency